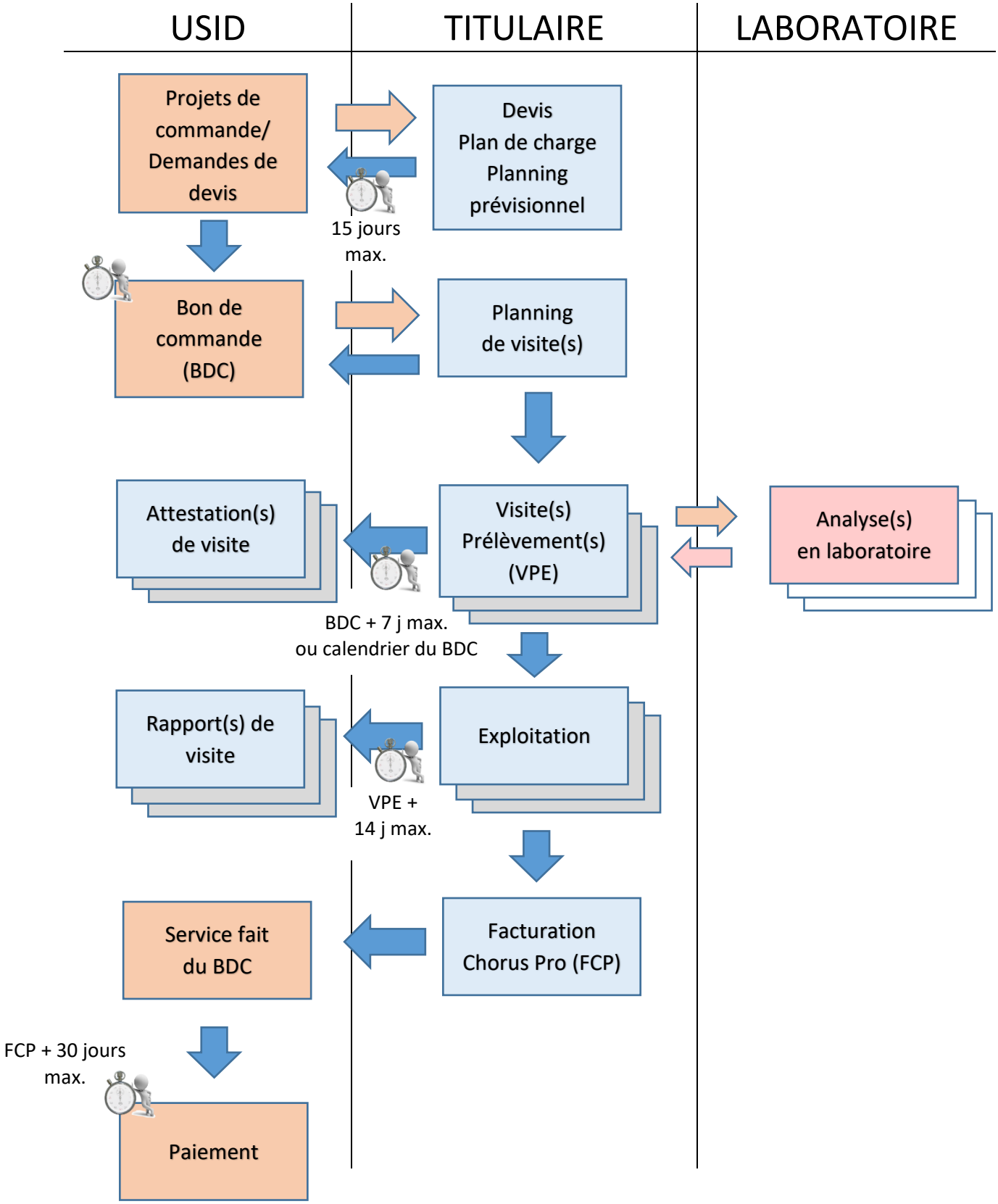ANNEXE 4 – Principe d'une commande « standard »